

My Benefits Manager Member Portal: Online Provider Locator



Getting Started

Go to paisc.com and select *Find a Doctor*.

OR

1. My Benefits Manager Customer Login at paisc.com.
2. Click on *Select your portal* and choose *Member Portal*.
3. Once redirected to the Member Portal, sign in to your account. If you don't have an account, you'll need to create one.
4. Select *Find a Provider*.
5. On the Provider Directory Links page, click on the preferred provider network logo that corresponds with the logo on your member ID card to be redirected to the network provider locator page.

Search Tool

Enter data in the required fields to complete your search. Required fields may include zip code, provider type and specialty.

There may be optional/advanced fields that can be used to refine your search criteria such as county, city, distance and gender.

To get the best results from your search:

- ▶ Consider your search radius
- ▶ Ensure you are using correct spelling in the provider or hospital name field
- ▶ If your initial provider search doesn't produce results, try again with a similar specialty.

Search Results

Your search results will be displayed when you click the applicable Search button. The provider's office address and phone number are listed. You may have the option to view a map of the provider's location.

If you cannot find a provider in your city or county, please contact PAI's Customer Service Department at 800-768-4375.

